



January 2, 2019

To whom it may concern,

I am writing to recommend the services of Integrity Services. Integrity Services has been working in the capacity as our hotel night cleaners for the past almost two years, with full responsibility for overnight cleaning of our hotel public areas and back of house including kitchens. Their attention to detail and cleanliness have helped us to maintain the hotel in great condition for both our guests and colleagues.

I feel confident in recommending Charlie Peitz and Integrity Services for cleaning services.

Charlie and his team working here at the hotel are not only thorough but also easy to work with and always willing to take the time to quickly respond to questions or concerns. I am confident that in regards to any minimal issues that may arise during the normal scope of service, Charlie and his team rise to the occasion to remedy and prevent from happening again in the future.

If you have any further questions, please feel free to contact me.

Regards,

John Fricke

A handwritten signature in black ink that reads "John Fricke".

John Fricke
Hotel Manager
Hyatt Regency Cincinnati

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