



January, 2019

To Whom It May Concern,

I am writing this letter to recommend the services of Integrity Cleaning Services. During the past several years, our company has been working with Charles Peitz with contractual services for overnight janitorial cleaning at our property. The scope work for our front of house environments includes all public areas that range from multiple elevators, lobby marble floors, indoor pool, fitness center, hallway corridors and interior and exterior restaurant dining environments. Additionally, Integrity maintains our culinary back of house, which holds a tremendous square footage and includes items such as commercial ovens, ranges, char boilers, fryers, duct hoods, walk in's, prep refrigeration units and other equipment.

Integrity provides a high quality service and is always reliable. Charles and his team follow up promptly to any and all items; in a quick and efficient manner. The company offers a wide variety of services, which is extremely beneficial in the hospitality industry.

I believe I speak for everyone in our organization when I say that we appreciate the level of commitment and communication provided by Charles and his team. Both the employees that represent Integrity and the seniority understand our expectations, delivers on promises and are very *connected* to being part of our goals and commitments.

Please feel free to reach out to me at any time with questions or support.

Cordially,

Alan Cagle  
Assistant General Manager  
Hilton Philadelphia at Penn's Landing  
215.521.6504  
[alan.cagle@hiltonpennslanding.com](mailto:alan.cagle@hiltonpennslanding.com)

HILTON PHILADELPHIA AT PENN'S LANDING  
201 South Columbus Blvd. | Philadelphia, PA 19106 | USA  
t: +1 215 521 6500 | f: +1 215 521 6600