



To Whom It May Concern,

I have worked with Integrity Services for over 6 years at various properties. As with all janitorial companies, there are issues that arise. It is the way these issues are handled that sets Integrity Services apart from its many competitors.

Their approach is always prompt and professional; and most importantly, they follow-up.

You aren't just dealing with the management staff at Integrity Services; you are dealing with the owner of the company, Rob Flammia directly which is very unusual in this industry.

To Rob, cleaning your hotel isn't just a job but a relationship to be cultivated and nurtured. This probably explains the long term relationships Integrity Services has with their clients. They truly do become an extension of your team

I recommend Integrity Services as I am confident that they have what is needed to be successful at any project you may give them. If you would like any further information about Rob Flammia and his wonderful company, please do not hesitate to contact me.

Regards,

A handwritten signature in black ink, appearing to read 'G. Polino', with a long horizontal line extending to the right.

GREGORY POLINO

GENERAL MANAGER / W MIAMI

485 Brickell Avenue / Miami, FL 33131