

Eddie Thomas
Director of Food & Beverage
Naples Grande Beach Resort
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To whom it may concern:

I am writing this note as a letter of recommendation for Integrity Services Inc. They have been performing our night cleaning services for the entire hotel for the past year. They have been nothing short of fantastic in their time doing this. We had been looking to make the switch 2 years prior to us making the switch to them last year. After seeing their work down now, I wish we had made that move sooner as we struggled with a previous company but wanted to give them the benefit of the doubt.

Jim, as the company is called Integrity, is certainly a main of that along with all the people that actually do the work for the company every night. No hotel or resort wants to worry about what is happening during overnight hours and that is exactly the piece of mind that we get with the Integrity Services team here in our resort cleaning and setting the guest expectations after hours.

I am happy to be reached by email (ethomas@naplesgrande.com) or phone (239-594-6760) to discuss any questions.

Thank you

A handwritten signature in black ink, appearing to read 'Eddie Thomas', with a large, stylized flourish extending from the end of the signature.

Eddie Thomas
Director of Food & Beverage
Naples Grande Beach Resort